

### 2021-2022 Season

# **Frequently Asked Questions**

### Will you be limiting the number of tickets sold?

The DSO will follow any occupancy guidelines that are in place as dictated by the State of Delaware. We will monitor this and make any adjustment needed, if any, to remain in compliance, and share this information if and restrictions are in order.

#### ➤ Will I still be required to wear a mask?

The DSO will follow any rules established by the State of Delaware requiring masks. We will inform audiences if masks must be worn closer to the time of the concerts.

# ➤ When will single tickets be available?

Single tickets will go on sale on 08/01/2021. If capacity is limited, we will reduce the number of single tickets available for the concerts.

# ➤ Will digital options still be offered?

We will continue to explore the possibility of producing digital concerts. With the re-introduction of live audiences, this may present some challenges. It is possible that the concerts will be "live-streamed" with fewer cameras involved. We will update you all when we determine what is possible.

> Why has the Chamber Series been pushed to the front of the season?

Like this past season, we have chosen to open with our smaller chamber series concerts. We will use this series to allow for adjustment in audience comfort levels as well as monitor re-opening efforts for larger gatherings.

➤ How long do I have to renew my subscription?

For your comfort and convenience, you may renew your subscription at any time during the coming season.

Can I purchase my tickets and subscriptions online?

Yes! You can purchase tickets and subscriptions via our website: <a href="https://www.delawaresymphony.org">www.delawaresymphony.org</a>. Just click the "Tickets" tab at the top of our homepage.

What happens if cases increase or we have another shutdown?

While we hope this will not be the case, we do have contingency plans in place. All ticketholders will have the option to donate the value of their tickets or receive a refund.