



2021-2022 Season

Frequently Asked Questions

- *Why have you changed how seats are purchased?*

For the 2021-2022 season we have instituted zone seating, by section. This has been done to provide for flexibility in the event a distanced seating restriction is in place. Ushers will be in place to assist in helping you find a seat within your ticketed section. If we need to allow for distancing between parties, we ask that you keep the space between yourself and others as you are comfortable. This will allow you to sit as close to your regular seats as possible. Regular reserved seating should return in the 2022-2023 season.
- *Will you be limited how many people can purchase tickets?*

The DSO will follow any occupancy guidelines that are in place as dictated by the State of Delaware. We will monitor this and make any adjustment needed, if any, to remain in compliance, and share this information if and restrictions are in order.
- *Will I still be required to wear a mask?*

The DSO will follow any masking mandates established by the State of Delaware. We will inform audiences if masks must be worn closer to the time of the concerts.
- *When will single tickets be available?*

Single tickets will go on sale over the summer. If capacity is limited, we will reduce the number of single tickets available for the concerts, if needed.



➤ *Will digital options still be offered?*

We will continue to investigate the possibility of producing digital concerts. With the re-introduction of live audiences, this may present some challenges. It is possible that the concerts will be “live-streamed” with fewer cameras involved. We will update you all when we determine what is possible.

➤ *Why has the Chamber Series been pushed to the front of the season?*

Like this past season, we have chosen to open with our smaller chamber series concerts. We will use this series to allow for adjustment in audience comfort levels as well as monitor re-opening efforts for larger gatherings.

➤ *If restrictions are lifted, can I pick my seats?*

Unfortunately, we cannot make an adjustment to reserved seating during the coming season. We are hopeful that regular, reserved seating will be available for the 2022-2023 season.

➤ *How long do I have to renew my subscription?*

For your comfort and convenience, you may renew your subscription at any time during the coming season.

➤ *Can I purchase my tickets and subscriptions online?*

Yes, and link/give instructions.

➤ *What happens if cases increase or we have another shutdown?*

While we hope this will not be the case, we do have contingency plans in place. All ticketholders will have the option to donate the value of their tickets or receive a refund.